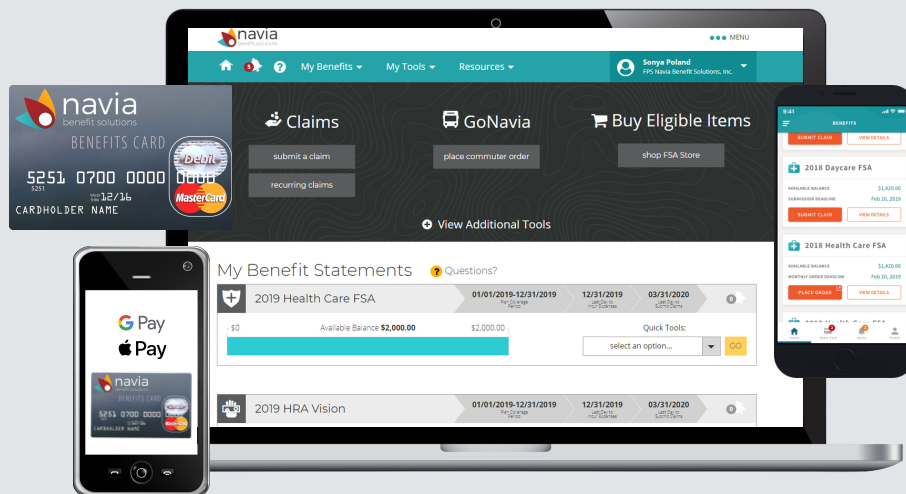




# Navia technology

## Smart technology for a better benefit experience

Navia's proprietary technology works across all our solutions to make your day easier and improve your benefit experience.



### 45 seconds

Wait less than a minute to talk with a live person

### 2 days

Claims are turned around within 2 days

### U.S.

100% US-based, live customer support



### Data protection

HIPPA compliant and SOC 2 Type 1 certification to protect your data

## Online portal

Navia's participant portal gives you complete access to your benefit accounts. Submit claims, get alerts and notifications, view account balances, your account history, and access our customer service.

## MyNavia mobile app

Whether you're at the doctor's office or on vacation, the MyNavia App allows you to manage and access your benefits right from your smartphone! Available for iPhone and Android devices.

## Navia debit card

The Navia Benefits Card is a Debit MasterCard® that allows you to access your benefit funds directly. Instead of paying out-of-pocket and waiting for a reimbursement, your expense is paid directly from your plan to the provider!

## Mobile Pay

Add your Navia debit card to your digital wallet to use tap-to-pay technology for contactless payments!

## FlexConnect

FlexConnect is a convenient, easy-to-use tool that syncs your medical, dental, and vision insurance claims to your FSA plan to streamline claim submissions from a single platform! Through the FlexConnect portal, you can get notified whenever there is an out-of-pocket expense that could be reimbursed from your FSA.